

## Archer Music Service customer satisfaction survey

Thank you for using Archer Music Service for your recent event. Please fill out and return this form so that we can have some valuable customer feedback.

1. Name of performer/group/DJ DAVID ARCHER BAND
2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) YES
3. Did the musicians/DJ arrive in a timely fashion and begin on time? YES
4. Were they cooperative and willing to please? VERY MUCH SO
5. Were they dressed appropriately? YES
6. Did they satisfy the audience? YES
7. Was the music danceable? (if applicable) YES
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: EVERYONE HAD A MARVELOUS TIME AND COMMENTED ON WHAT AN EXCELLENT JOB THE BAND DID. THANK YOU, DAVID, FOR DOING THE SONG "I WISH YOU LOVE" FOR THE FATHER/DAUGHTER DANCE. IT WAS A REAL HIT! May we use your comments? YES
10. Your name and address KATHLEEN BELL  
1293 HIDDEN LAKES DRIVE  
MT. PLEASANT, SC 29464  
phone # (843) 881-6338
11. Date and location of performance APRIL 20, 2002 7-11 p.m.  
CHARLESTON PLACE, 205 MEETING ST., CHARLESTON, SC

Please return to Archer Music Service 108 Pinecrest Blvd. Summerville, SC 29483

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2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) yes
3. Did the musicians/DJ arrive in a timely fashion and begin on time? yes
4. Were they cooperative and willing to please? very
5. Were they dressed appropriately? yes
6. Did they satisfy the audience? Definitely
7. Was the music danceable? (if applicable) yes
8. Please rate the volume level (if applicable) circle one too loud, too soft, (just right)
9. Other comments: Ya'll made our reception so much fun. All of our guests loved you. You played music for everyone. It was a lot of fun and full of energy!  
May we use your comments? yes
10. Your name and address Anna Swider Avant  
550 Harbor Cove Ln #2000x  
Charleston SC 29412  
phone # 843-762-4417
11. Date and location of performance July 27, 2002 Old Exchange Bldg

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2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) yes
3. Did the musicians/DJ arrive in a timely fashion and begin on time? yes
4. Were they cooperative and willing to please? yes
5. Were they dressed appropriately? yes
6. Did they satisfy the audience? absolutely!
7. Was the music danceable? (if applicable) yes
8. Please rate the volume level (if applicable) circle one too loud, too soft (just right)
9. Other comments: David - A+ job. The band was wonderful and our guests have told us many times how much fun they had bc of the band. Thank you so much for giving me and Adam a top notch reception. We loved every minute of the music. When it didn't have to end so soon, we  
May we use your comments? yes  
wanted to stay and dance some more.
10. Your name and address Victoria Antygrene  
1024 S. Shem Drive  
Mt. Pleasant, SC 29464  
phone # 856 8372
11. Date and location of performance June 1, 2002  
The Creek Club at Iron

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1. Name of performer/group/DJ David Archer Band
2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) yes, no problems
3. Did the musicians/DJ arrive in a timely fashion and begin on time? yes
4. Were they cooperative and willing to please? yes
5. Were they dressed appropriately? yes
6. Did they satisfy the audience? yes
7. Was the music danceable? (if applicable) yes
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: I did not know what ceremony music I wanted for my wedding and the David Archer Band was very helpful. They even learned new songs to please special guests. Great Job!  
May we use your comments? yes.
10. Your name and address Stephanie Dominik  
35 Fieldfare Way  
Charleston S.C. 29414  
phone # 573-9068
11. Date and location of performance June 8, 2002  
Laudens Grove Plantation.

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1. Name of performer/group/DJ DAVID ARCHER BAND
2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) ABSOLUTELY
3. Did the musicians/DJ arrive in a timely fashion and begin on time? YES
4. Were they cooperative and willing to please? YES
5. Were they dressed appropriately? YES
6. Did they satisfy the audience? VERY MUCH SO!
7. Was the music danceable? (if applicable) YES
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: WE HAD A TERRIFIC TIME! THE BAND REALLY GOT EVERYBODY INVOLVED EARLY ON AND KEPT UP THEIR INTENSITY ALL EVENING. THE GUESTS WERE VERY COMPLIMENTARY OF YOUR PERFORMANCE! May we use your comments? ✓
10. Your name and address JOHN AND REBECCA GUNTHER  
2306 CHARLOTTE DRIVE  
CHARLOTTE, NC 28203  
phone # (704) 376-7843
11. Date and location of performance 3/23/02 - THE MILLS HOUSE  
HOTEL  
CHARLESTON, SC

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1. Name of performer/group/DJ David Archer Band
2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) excellent
3. Did the musicians/DJ arrive in a timely fashion and begin on time? excellent
4. Were they cooperative and willing to please? very much!
5. Were they dressed appropriately? excellent
6. Did they satisfy the audience? very much!
7. Was the music danceable? (if applicable) yes, yes, yes
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: The band made our wedding! Thank  
you so much. We would not have changed  
anything.
- May we use your comments? yes
10. Your name and address Katielyn Bunting  
96 Queens St. Apt 2  
Charleston, SC 29401  
phone # 843 723 8839
11. Date and location of performance March 9, 2002  
Mills House Hotel.

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2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) Yes
3. Did the musicians/DJ arrive in a timely fashion and begin on time? Yes
4. Were they cooperative and willing to please? Yes
5. Were they dressed appropriately? Yes
6. Did they satisfy the audience? Yes
7. Was the music danceable? (if applicable) Yes
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: Dear David, Thank you for a wonderful evening. All the members of your band are so nice and great musicians. Almost all of our guests danced a lot and that is a good sign. We hope to see you soon again.  
Sincerely, Helena & Peter Dilling May we use your comments? Yes
10. Your name and address Peter & Helena Dilling  
1878 Peaceful Way  
Mt. Pleasant, S.C. 29464  
phone # (843) 881-2900
11. Date and location of performance May 11<sup>th</sup> 2002 at our home.

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1. Name of performer/group/DJ THE DAVID ARCHER BAND
2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) YES
3. Did the musicians/DJ arrive in a timely fashion and begin on time? YES
4. Were they cooperative and willing to please? YES
5. Were they dressed appropriately? YES
6. Did they satisfy the audience? YES
7. Was the music danceable? (if applicable) YES
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: YOU ARE THE BEST. THANK YOU FOR HELPING MAKE MY DAUGHTERS WEDDING PERFECT!  
May we use your comments? YES!
10. Your name and address LLOYD HAMILTON  
122 CAINHOX LANDING RD  
WANDO SC 29492  
phone # 843.856.2986
11. Date and location of performance 5.17.02 @ ABOVE RESIDENCE.

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1. Name of performer/group/DJ D. Archer Bared
2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) yes
3. Did the musicians/DJ arrive in a timely fashion and begin on time? yes
4. Were they cooperative and willing to please? absolutely
5. Were they dressed appropriately? yes
6. Did they satisfy the audience? a huge hit
7. Was the music danceable? (if applicable) fabulous
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: You turned a rainy evening  
into a delightful fun time.  
Thank you for the Memory of Music & fun  
May we use your comments? yes
10. Your name and address Michele Thomas  
phone # 770 9981525
11. Date and location of performance May 18 - Plunk's Inn

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1. Name of performer/group/DJ David Archer
2. Was the booking process handled satisfactorily? (ie, calls returned promptly, contracts handled efficiently, etc.) Great!
3. Did the musicians/DJ arrive in a timely fashion and begin on time? yes
4. Were they cooperative and willing to please? yes!
5. Were they dressed appropriately? yes!
6. Did they satisfy the audience? yes
7. Was the music danceable? (if applicable) yes
8. Please rate the volume level (if applicable) circle one too loud, too soft just right
9. Other comments: Thank you for making my daughter's wedding a wonderful event. Will keep your number for my next daughter!  
May we use your comments? yes
10. Your name and address Laura Thompson  
2364 Darts Cove way  
mt P SC 29466  
phone # 971 5874
11. Date and location of performance Feb 22 Mills House

Please return to Archer Music Service 108 Pinecrest Blvd. Summerville, SC 29483

SR

Dear Dave,

Thank you and the band  
and Charity for providing great  
music for us to dance with,  
twist and shout to. Loved "Charleston"  
playing as we walked into the  
dining room. I've heard raves

about the Black & White Ball... and  
about the Dave Archer Band.

Janna at the Kiwauk Club informs  
me that you'll be back in July for  
the Midsummer Night's Dream. The  
Barnes' will be there, too!

Thank you again, Dave.

Sincerely,

Suzanne Barnes

May 13, 2002

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3. Did the musicians/DJ arrive in a timely fashion and begin on time? Yes.
4. Were they cooperative and willing to please? Yes
5. Were they dressed appropriately? Yes
6. Did they satisfy the audience? Yes
7. Was the music danceable? (if applicable) Yes
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: The band was superb, simply superb!  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ May we use your comments? Yes.
10. Your name and address Donald M. BORCHERT  
9 Coventry Lane  
Athens, Ohio 45701  
phone # 740-593-8054
11. Date and location of performance Sept. 6/02 - Wedding Reception at  
The Seabrook Island Club.

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1. Name of performer/group/DJ DAVE ARCHER BAND
2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) YES
3. Did the musicians/DJ arrive in a timely fashion and begin on time? YES
4. Were they cooperative and willing to please? YES
5. Were they dressed appropriately? YES
6. Did they satisfy the audience? YES
7. Was the music danceable? (if applicable) YES
8. Please rate the volume level (if applicable) circle one too loud, too soft just right
9. Other comments: SO MANY PEOPLE DANCED THAT I WAS SURPRISED! EVERYONE ENJOYED YOUR MUSIC.  
\_\_\_\_\_  
\_\_\_\_\_
- \_\_\_\_\_ May we use your comments? YES
10. Your name and address LINDSEY BUTLER  
517 RICE PLANTERS LANE  
MT PLEASANT SC 29464  
phone # 881-0818
11. Date and location of performance 12/31/02  
\_\_\_\_\_

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3. Did the musicians/DJ arrive in a timely fashion and begin on time? Yes
4. Were they cooperative and willing to please? Yes
5. Were they dressed appropriately? Very appropriately
6. Did they satisfy the audience? Yes
7. Was the music danceable? (if applicable) Yes
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: You were great! We are so pleased with our decision to book you. Thanks again.  
May we use your comments? Yes
10. Your name and address Maggi Walsh  
3230 SW Archer Rd. #D217  
Gainesville, FL 32608  
phone # 352-264-9965
11. Date and location of performance Jan 04, 03 - Magnolia  
Plantation Carriage House

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1. Name of performer/group/DJ David Archer Band
2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) yes, but would have liked a little more proactive communication
3. Did the musicians/DJ arrive in a timely fashion and begin on time? yes
4. Were they cooperative and willing to please? VERY / extremely flexible and responsive
5. Were they dressed appropriately? yes
6. Did they satisfy the audience? yes
7. Was the music danceable? (if applicable) yes
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: The band learned several new songs for me and was very responsive to all of my special needs both before the wedding and during the event.  
\_\_\_\_\_ May we use your comments? yes
10. Your name and address Mara Reskin Lapp  
1050 Lenox Park Blvd. #11401  
Atlanta, GA 30319  
phone # 404-948-1366
11. Date and location of performance 11/2/02 Charleston Place Hotel

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2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) yes
3. Did the musicians/DJ arrive in a timely fashion and begin on time? yes
4. Were they cooperative and willing to please? Absolutely!
5. Were they dressed appropriately? yes!
6. Did they satisfy the audience? yes!
7. Was the music danceable? (if applicable) yes!
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: They were wonderful! We got complement  
after complement ~~about~~ about how great the band  
was!  
Thank you David Archer Band!!  
May we use your comments? yes!!
10. Your name and address Molly McFadden Prochazka  
2049 Wappoo Drive  
Charleston SC 29412  
phone # 843/200-2828
11. Date and location of performance Mills House Hotel  
Nov. 30, 2002

Please return to Archer Music Service 108 Pinecrest Blvd. Summerville, SC 29483

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3. Did the musicians/DJ arrive in a timely fashion and begin on time? Yes
4. Were they cooperative and willing to please? Yes
5. Were they dressed appropriately? Yes
6. Did they satisfy the audience? Yes
7. Was the music danceable? (if applicable) Yes
8. Please rate the volume level (if applicable) circle one too loud, too soft, just right
9. Other comments: Everything was wonderful and everyone  
seemed to have a great time. Thank You!  
\_\_\_\_\_  
\_\_\_\_\_
- \_\_\_\_\_ May we use your comments? \_\_\_\_\_
10. Your name and address Kathryn Lomax Sams  
111 Colleton Ave  
Summerville SC 29483  
phone # 873-7410
11. Date and location of performance Nov 9, 2002  
Woodlands Resort + Inn

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2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) yes
3. Did the musicians/DJ arrive in a timely fashion and begin on time? yes
4. Were they cooperative and willing to please? yes
5. Were they dressed appropriately? yes
6. Did they satisfy the audience? yes
7. Was the music danceable? (if applicable) Oh yes !!!
8. Please rate the volume level (if applicable) circle one too loud, too soft, (just right)
9. Other comments: The band was awesome !!! We were so pleased with the outcome. Our guests ~~all~~ ALL RAVED about how great the band performed and got ALL (Everyone) into the celebration. Thank you so much.  
May we use your comments?
10. Your name and address LISA & Tom Geunthal  
  
phone # 415 981-8787
11. Date and location of performance October 12<sup>th</sup> 2002  
Middleton Place, Charleston - South Carolina

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2. Was the booking process handled satisfactorily? (ie. calls returned promptly, contracts handled efficiently, etc.) Very satisfactory
3. Did the musicians/DJ arrive in a timely fashion and begin on time? Yes
4. Were they cooperative and willing to please? Yes
5. Were they dressed appropriately? Yes
6. Did they satisfy the audience? Yes
7. Was the music danceable? (if applicable) Yes
8. Please rate the volume level (if applicable) circle one too loud, too soft just right
9. Other comments: everyone came up and said what a great band. You could play all the best songs. Good singing  
May we use your comments? Yes
10. Your name and address Mike and Peggy LaBoone  
98 Indigo Point Drive  
Charleston S.C. 29407  
phone # 843-571-7929
11. Date and location of performance October 26, 2002  
Mills House

Please return to Archer Music Service 108 Pinecrest Blvd. Summerville, SC 29483